



UNITED KINGDOM

Kingston Technology Company Info

Kingston Technology Limited Warranty Statement

Complete information regarding Kingston's warranties is listed below. You can jump directly to the section you want below:

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KINGSTON TECHNOLOGY COMPANY, INC. ("Kingston") warrants to the original end user customer of its product material and workmanship. Subject to the conditions and limitations set forth below, Kingston will, at its option, either repair or replace the defective by reason of improper workmanship or materials. Repaired parts or replacement products will be provided or refurbished to be functionally equivalent to new. If Kingston is unable to repair or replace the product, it will refund claim is made.

This limited warranty does not cover any damage to this product that results from improper installation, accident, abnormal electrical supply, abnormal mechanical or environmental conditions, or any unauthorized disassembly, repair, or modification of the product on which the original identification information has been altered, obliterated or removed, has not been handled or has been resold contrary to the US export regulations.

This limited warranty covers only repair, replacement or refund for defective Kingston products, as provided above. This warranty, any loss of data or any costs associated with determining the source of system problems or removing, installing or upgrading 3rd party software, connected equipment or stored data. In the event of a claim, Kingston's sole obligation is to repair, replace or refund the product.

Duration of Warranty

Lifetime Warranty†:

The following Kingston products are covered by this warranty for life†:

Memory modules including ValueRAM, HyperX, Retail memory and Kingston system specific memory, Flash memory (MultiMediaCard, SmartMedia) ATA Flash, and Linear Flash; memory expansion-boards, networking adapters; route power supply), Flash adapters and microprocessor upgrade products.

Five-Year Warranty:

The following Kingston products are covered by this warranty for a period of five years from the date of original retail sale (excepting the DataTraveler Mini Slim, which is warranted for a period of two years as indicated below).

Three-Year Warranty:

The following Kingston products are covered by this warranty for a period of three years from the date of original retail sale.

Two-Year Warranty:

The following Kingston products are covered by this warranty for a period of two years from the date of original retail sale (PCMCIA) adapters, MobileLite and microSD Reader.

One-Year Warranty:

The following Kingston products are covered by this warranty for a period of one year from the date of original retail sale (KPEX Portable Media Player).

Discontinued products not listed in the warranty are no longer covered as their warranty has expired.

This limited warranty applies only to the original end user customer of the product for so long as the original end user customer is the owner of the product.

Free Technical Support

If you experience difficulty during the installation or subsequent use of a Kingston product, you may contact Kingston Technical Support.

For support over the Internet, visit Kingston.com/support.

Kingston also provides free English-language technical support to its customers worldwide.

Kingston Technical Support in the United States and Canada can be contacted directly by calling: +1 (714) 435-263

Kingston Technology Technical Support can be contacted by calling +44 (0) 1932 738888 or for national rate teleph www.kingston.com/ukroot/company/contact.asp#national. For ValueRAM memory Technical Support in Europe, ple

Kingston Technical Support in Asia can be contacted directly by calling:

- Calling from Australia: 1800-353-916, toll free (office hours) 1800-620-569, toll free (24/7)
- Calling from China: 800-810-1972, toll free
- Calling from Hong Kong: 800-900478, toll free
- Calling from India: 1800-425-4515, toll free (Monday through Saturday, 9:30am to 6:00pm)
- Calling from Japan: 00531-88-0018, toll free
- Calling from Malaysia: 1800-812078, toll free
- Calling from Singapore: 800-8861042, toll free
- Calling from Taiwan: 0800-666-200, toll free
- Calling from Thailand: 001800-861-0018, toll free
- Calling from other Asian countries: +886-3-500-1715, toll call

Warranty Claim Procedures and Requirements

To obtain warranty service, you may return a defective product to the authorized Kingston dealer or distributor from the terms of your dealer's or distributor's return policies prior to returning the product. Typically, you must include pr and serial number (if applicable) with a detailed description of the problem you are experiencing. You must also incl that the product is within the applicable warranty period.

In the United States, you may return the product directly to the Kingston factory after first obtaining a Return Materie number is obtained by visiting Kingston.com/support or by calling Kingston Customer Service at +1 (714) 438-1810, returns, please contact Technical Support at +1 (800) 435-0640 for RMA service and support.

Once you have obtained an RMA number from Kingston, you must, within thirty (30) days, send the product freight- Customer Service, 17665-A Newhope Street, Fountain Valley, CA 92708, USA. Products shipped to the factory mu must include the Kingston RMA number prominently displayed on the outside of your package. If you send your pro displayed on the outside of the package, it will be returned to you unopened.

In Europe, if you are unable to return the product to the authorised Kingston dealer or distributor from whom you pu the Kingston service centre at: Kingston Court, Brooklands Close, Sunbury on Thames, Middlesex, TW16 7EP, UK. **Return Material Authorization ("RMA") number from Kingston. An RMA number is obtained by contacting E http://shop.kingston.com/web_rma/rma_europe.asp?no_of_kinds=1. Conditions and freight requirements a**

In Asia, please click on the region which applies to you. In **Taiwan**, you can either return a defective product to our I application procedure. [Click here](#) to proceed. In **China**, you can apply for an RMA through either an authorized dist service centers in China.

In all other Asia Pacific countries, please contact your local distributor or dealer to arrange an RMA. Within 3 days o be properly packaged and shipped insured by FedEx only to Kingston Technology Far East Corp, No. 1-5, Li-Hsin F not be responsible for any expenses incurred for utilizing the freight and custom clearance fee. [Click here](#) for comp limited to authorized Kingston distributors and dealers).

The returned product will become the property of Kingston. Repaired or replacement product will be shipped at King continue to be covered by this limited warranty for the remainder of the original warranty or 90 days, whichever is lo

Disclaimers

THE FOREGOING IS THE COMPLETE WARRANTY FOR KINGSTON PRODUCTS AND SUPERSEDES ALL OT WHETHER ORAL OR WRITTEN. EXCEPT AS EXPRESSLY SET FORTH ABOVE, NO OTHER WARRANTIES A AND KINGSTON EXPRESSLY DISCLAIMS ALL WARRANTIES NOT STATED HEREIN, INCLUDING, TO THE E WARRANTY THAT MAY EXIST UNDER NATIONAL, STATE, PROVINCIAL OR LOCAL LAW INCLUDING BUT I INFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALL WARRANTIES, W- PERIODS OF TIME SET FORTH ABOVE. SOME STATES OR OTHER JURISDICTIONS DO NOT ALLOW THE E LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT AF

KINGSTON PRODUCTS ARE NOT AUTHORIZED FOR USE AS CRITICAL COMPONENTS IN LIFE SUPPORT I FAILURE OR MALFUNCTION OF THE PRODUCTS WOULD CREATE A SITUATION IN WHICH PERSONAL IN. SHALL NOT BE LIABLE FOR THE DEATH OF ANY PERSON OR ANY LOSS, INJURY OR DAMAGE TO PERSI APPLICATIONS INCLUDING, BUT NOT LIMITED TO, MILITARY OR MILITARY-RELATED EQUIPMENT, TRAFI SYSTEMS AND MEDICAL OR MEDICAL-RELATED EQUIPMENT. IF SUCH USE IS INTENDED, CONTACT KIN APPLICATIONS.

KINGSTON'S TOTAL LIABILITY UNDER THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, IS LIMIT

REPLACEMENT OR REFUND ARE THE SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF WARRANTY C
EXTENT PERMITTED BY APPLICABLE LAW, KINGSTON SHALL NOT BE LIABLE TO THE PURCHASER OR
FOR ANY DAMAGES, EXPENSES, LOST DATA, LOST REVENUES, LOST SAVINGS, LOST PROFITS, OR AN
DAMAGES ARISING FROM THE PURCHASE, USE OR INABILITY TO USE THE KINGSTON PRODUCT, EVEN
POSSIBILITY OF SUCH DAMAGES. SOME STATES OR OTHER JURISDICTIONS DO NOT ALLOW THE EXCL
CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGH
JURISDICTION TO JURISDICTION.

WITH REGARDS TO CITIZENS OF COUNTRIES THAT ARE MEMBERS OF THE EUROPEAN UNION, IF THIS F
IN THE COURSE OF A BUSINESS, THIS WARRANTY SHALL NOT AFFECT YOUR STATUTORY RIGHTS AS /
PURPORT TO LIMIT OR EXCLUDE KINGSTON'S LIABILITY FOR DEATH OR INJURY CAUSED BY ITS NEGLI

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† 10 year warranty in France, Germany and Austria

Warranty

- [11/2006 - 07/2007](#)
- [07/2007 - 28/07/2008](#)

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