SKC400S37, SHSS37A Firmware Update Instructions (FW Rev. SAFM001B)

Platform

- PC with SATA II or SATA III interface

System Preparation

- As a precaution, perform a backup of all your data to ensure no data is lost during the firmware update process
- Do not unplug power at any time during the firmware update
- Use only native SATA ports to perform upgrade. Do NOT use third party controllers
- Notebook users, please use AC power to prevent any power loss during firmware upgrade

Steps

1. Download the KC400/SHSS Firmware Update ISO if you haven't already done so.

2. Create bootable USB drive based on the KC400_SHSS_to_SAFM001B.iso file.
   Note: There are a variety of software options available that will allow you to create a bootable USB drive based on an ISO file, but we've had success with Rufus: https://rufus.akeo.ie/

3. Boot from USB drive and select "live – boot the Live system"

4. Follow the onscreen prompts to update target drive.

5. Update your drive. When successful, you will see:
   a. The SSD Firmware has been updated on drive [serial number]
   b. Power cycle is required to see and use the new code.

6. Shutdown system.

7. Power on system and use drive as normal.