# Firmware Guide



# HyperX Cloud Orbit and Orbit S

Find the language and latest documentation for your HyperX Cloud Orbit and Orbit S here.

### HyperX Cloud Orbit and Orbit S Installation Guide

For instructions in English
💳 💶 🛨 Für Anleitungen in Deutsch
Pour des instructions en Français
Per le istruzioni in Italiano
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### Firmware



This page provides the firmware versions on Orbit / Orbit S and the ability to update the headset firmware.

### Before Updating the Headset Firmware

The "GigaDevice GDDFU USB driver" must be installed before updating the headset firmware. This can be verified by checking for the driver under the "Apps & features" settings page.

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If the driver is not installed, please reinstall the Orbit software.

During reinstallation, if a prompt asks if the "GigaDevice Universal Serial Bus controller" driver can be installed, click on the "Install" button.



#### Updating the Headset Firmware

- 1. Start the Orbit app in Admin mode.
- 2. Move the headset mic mute switch to the *down* position (mute on)
- 3. Lay the headset flat with the earcups facing down.
- 4. Click on the "Update FW" button.
- 5. A prompt will pop up to reconfirm if the first three steps were performed. Click "OK".

🛆 Warning
Please make sure you are running in Admin mode and Mic is muted. Make sure Cloud Orbit is laid flat with the earcups facing down. Do not move it till the update is complete.
OK



- 6. Select the correct .mfw file for your headset model (Orbit, Orbit S).
  - a. Refer to the Orbit / Orbit S support page in hyperxgaming.com/support/headsets to download the latest firmware.

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- 7. Wait for the headset to finish updating.
- 8. Once the headset is finished updating, a prompt will pop up.



- 9. Unplug the USB cable from the headset.
- 10. Wait 3 seconds, then power on the headset again.

The headset update is now complete.



### **Recovering from Failed Update**

If the update fails or if Orbit is no longer recognized by the PC, click the "**Recover**" button to restore your headset back to normal functionality.

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### **Questions or Setup Issues?**

Contact the HyperX support team at: hyperxgaming.com/support/



### Firmware



Esta página proporciona las versiones de firmware de Orbit/Orbit S y la posibilidad de actualizar el firmware de los auriculares.

### Antes de la actualización del firmware de los auriculares

El "controlador USB GigaDevice GDDFU" debe estar instalado antes de actualizar el firmware del auricular. Esto se puede verificar comprobando el controlador en la página de configuración "Aplicaciones y funciones".

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Si el controlador no está instalado, reinstala el software Orbit.

Durante la reinstalación, si un mensaje pregunta si se puede instalar el controlador denominado "Controlador de bus serie universal GigaDevice", haz clic en el botón "Instalar".



### Actualización del firmware de los auriculares

- 1. Inicia la aplicación Orbit en modo Admin.
- 2. Mueve el interruptor de silencio para el micrófono de los auriculares a la posición *abajo* (silenciado)
- 3. Deja los auriculares planos con los cascos hacia abajo.
- 4. Haz clic en el botón "Actualizar FW".
- 5. Se mostrará una ventana emergente para volver a confirmar si se han llevado a cabo los tres primeros pasos. Haz clic en "**Aceptar**".





- 6. Selecciona el archivo .mfw correcto según tu modelo de auriculares (Orbit, Orbit S).
  - a. Consulta la página de asistencia Orbit/Orbit S en hyperxgaming.com/support/headsets para descargar el firmware más reciente.

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- 7. Espera a que los auriculares se acaben de actualizar.
- 8. Cuando los auriculares se hayan acabado de actualizar, se mostrará una ventana emergente.



- 9. Desconecta el cable USB de los auriculares.
- 10. Espera 3 segundos y, a continuación, vuelve a encender los auriculares.

Ya ha finalizado la actualización de los auriculares.



### Recuperación de un error de actualización

Si se produce un error en la actualización o si el PC ya no reconoce Orbit, haz clic en el botón "Recuperar" para volver a restablecer los auriculares a su funcionamiento normal.

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### ¿Alguna pregunta o problema de configuración?

Ponte en contacto con el equipo de soporte de HyperX en: hyperxgaming.com/support/



### Firmware



Auf dieser Seite findest du die Firmwareversionen von Orbit/Orbit S und die Update-Möglichkeiten der Headset-Firmware.

### Vor dem Update der Headset-Firmware

Der "GigaDevice GDDFU USB driver" muss vor dem Update der Headset-Firmware installiert werden. Dazu ist in den Einstellungen für "Apps & Features" der Treiber zu überprüfen.

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Ist der Treiber nicht installiert, muss die Orbit Software erneut installiert werden.

Wenn du während der Neuinstallation gefragt wirst, ob der "GigaDevice Universal Serial Bus" Treiber installiert werden kann, klicke auf "Install" ("Installieren").



#### Update der Headset-Firmware

- 1. Starte die Orbit App im Admin-Modus.
- 2. Schiebe die Mikrofonstummschaltung des Headsets nach unten (stummschalten)
- 3. Lege das Headset flach hin, mit den Hörmuscheln nach unten.
- 4. Tippe auf **Update FW**.
- 5. Bestätige die ersten drei Schritte in der Eingabeaufforderung. Klicke auf OK.

🛆 Warning 🛛
Please make sure you are running in Admin mode and Mic is muted. Make sure Cloud Orbit is laid flat with the earcups facing down. Do not move it till the update is complete.



- 6. Wähle die für dein Headset-Modell (Orbit, Orbit S) passende .mfw Datei.
  - a. Auf der Orbit/Orbit S Supportseite unter hyperxgaming.com/support/headsets kannst du die neueste Firmware herunterladen.

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- 7. Warte, bis das Update abgeschlossen ist.
- 8. Sobald das Update abgeschlossen ist, erscheint ein Eingabefenster.



- 9. Trenne das USB-Kabel vom Headset.
- 10. Warte 3 Sekunden und schalte das Headset dann wieder ein.

Das Headset-Update ist jetzt abgeschlossen.



### Wiederherstellung nach nicht erfolgreichem Update

Wenn ein Update fehlschlägt oder das Orbit vom PC nicht mehr erkannt wird, klicke auf **Recover** (Wiederherstellen), um das Headset wiederherzustellen.

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### Fragen oder Probleme bei der Einrichtung?

Wende dich an das HyperX Support-Team unter hyperxgaming.com/support/



### Firmware



Cette page présente des informations sur les versions du firmware du casque-micro Orbit/ Orbit S et sur la mise à jour de son firmware.

### Avant la mise à jour du firmware du casque

Le pilote USB GigaDevice GDDFU doit être installé avant de mettre à jour le micrologiciel (firmware) du casque. Vous pouvez vérifier la version utilisée en recherchant le pilote dans la page des paramètres « Apps & features » (Applis et fonctions).

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Si le pilote n'est pas installé, veuillez réinstaller le logiciel Orbit.

Pendant la réinstallation, si une invite demande si le pilote « GigaDevice Universal Serial Bus controller » peut être installé, cliquez sur le bouton « Installer ».



#### Mise à jour du firmware du casque

- 1. Ouvrez l'appli Orbit en mode Admin.
- 2. Placez la commande de désactivation du micro sur la position *basse* pour désactiver le microphone.
- 3. Posez le casque-micro à plat avec les écouteurs tournés vers le bas.
- 4. Cliquez sur le bouton « Update FW » [Mettre à jour le firmware].
- 5. Une invite s'affiche pour reconfirmer l'exécution des trois premières étapes. Cliquez sur « OK ».





- 6. Sélectionnez le fichier .mfw correct pour le modèle de casque (Orbit, Orbit S).
  - a. Allez sur la page Support Orbit/ Orbit S sur le site internet

hyperxgaming.com/support/headsets pour télécharger la version la plus récente du firmware.

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- 7. Attendez la fin du processus de mise à jour.
- 8. Un message est affiché lorsque la mise à jour est terminée.



- 9. Débranchez le câble USB sur le casque.
- 10. Attendez 3 secondes et rallumez le casque.

La mise à jour est maintenant terminée.



### Récupération en cas d'échec de la mise à jour

Si la mise à jour échoue, ou si le PC ne reconnaît pas le casque Orbit, cliquez sur le bouton

« Recover » (Récupérer) pour rétablir le fonctionnement normal du casque.

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# **Questions ou problèmes de configuration ?**

Contactez l'équipe d'assistance HyperX : hyperxgaming.com/support/



### Firmware



Questa scheda riporta le versioni del firmware presenti nelle cuffie Orbit / Orbit S e consente di aggiornare il firmware delle cuffie.

### Operazioni preliminari all'aggiornamento del firmware delle cuffie

Prima di procedere all'aggiornamento del firmware delle cuffie è necessario verificare che sia stato installato il driver "GigaDevice GDDFU USB driver". Tale verifica può essere effettuata nella pagina delle impostazioni "App e funzionalità".

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Nel caso in cui il driver non risultasse installato, sarà necessario reinstallare il software Orbit.

Durante la reinstallazione, se venisse visualizzata una finestra di dialogo che richiede di procedere all'installazione del driver "GigaDevice Universal Serial Bus controller", fare clic sul pulsante "Installa".



#### Aggiornamento del firmware delle cuffie

- 1. Avviare l'app Orbit in modalità "Amministratore".
- 2. Portare l'interruttore del silenziamento microfono delle cuffie verso il *basso* (silenziamento attivo)
- 3. Riporre le cuffie con i padiglioni rivolti verso il basso.
- 4. Fare clic sul pulsante "Update FW" (aggiorna firmware).
- 5. Verrà visualizzata una finestra in cui si chiede conferma dell'avvenuta esecuzione delle tre operazioni appena descritte. Fare clic su **"OK"**.





- 6. Selezionare il file .mfw relativo al proprio modello di cuffie (Orbit, Orbit S).
  - Fare riferimento alla pagina di supporto per Orbit / Orbit S pubblicata all'indirizzo hyperxgaming.com/support/headsets, dove sarà possibile effettuare il download della versione più recente del firmware.

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- 7. Attendere il completamento dell'aggiornamento.
- 8. Al termine dell'aggiornamento, verrà visualizzata una finestra di conferma.



- 9. Scollegare il cavo USB dalle cuffie.
- 10. Attendere 3 secondi, quindi accendere nuovamente le cuffie.



L'aggiornamento delle cuffie risulterà così completo.



### Ripristino in caso di aggiornamento non riuscito

Nel caso in cui l'aggiornamento non dovesse riuscire o il PC non riconoscesse più le cuffie Orbit, fare clic sul pulsante **"Recover"** (ripristino) per riattivare il normale funzionamento delle cuffie.

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### Domande o dubbi sulla configurazione?

Contattare il team di supporto HyperX all'indirizzo: hyperxgaming.com/support/



### Firmware



Esta página fornece as versões de firmware do Orbit / Orbit S e a possibilidade de atualizar o firmware do headset.

### Antes de atualizar o firmware do headset

O "GigaDevice GDDFU USB driver" deve ser instalado antes de atualizar o firmware do headset. Isso pode ser verificado examinando o driver nas páginas de configuração "Apps & features".

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Se o driver não estiver instalado, reinstale o sotware Orbit.

Durante a reinstalação, se um prompt perguntar se o driver "GigaDevice Universal Serial Bus controller" pode ser instalado, clique no botão "Install" (Instalar).



#### Atualizando o firmware do headset

- 1. Abra o aplicativo Orbit em modo Administrador.
- 2. Mova o botão do microfone em mudo do headset para baixo (mudo)
- 3. Coloque o headset sobre uma superfície com os fones de ouvido voltados para baixo.
- 4. Clique no botão "Atualizar FW".
- 5. Uma mensagem irá aparecer para reconfirmar que os três primeiros passos foram realizados. Clique em **"OK**".





- 6. Selecione o arquivo .mfw correto para o modelo do seu headset (Orbit, Orbit S).
  - a. Consulte a página de suporte do Orbit / Orbit S em hyperxgaming.com/support/headsets para o download do último firmware.

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- 7. Aguarde o headset concluir a atualização.
- 8. Quando estiver concluída a atualização do headset, aparecerá uma mensagem.



- 9. Desconecte o cabo USB do headset.
- 10. Espere 3 segundos e então ligue o headset novamente.

A atualização do headset agora está concluída.



### Recuperando-se de uma falha na atualização

Se a atualização falhar ou se o Orbit não for mais reconhecido pelo PC, clique no botão "**Recuperar**" para restaurar seu headset para sua funcionalidade normal.

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### Dúvidas ou problemas na Instalação?

Entre em contato com a equipe de suporte Hyperx em: hyperxgaming.com/support/



# Oprogramowanie sprzętowe



Na tej stronie znajduje się informacja o wersji oprogramowania sprzętowego zestawu słuchawkowego Orbit/Orbit S oraz o możliwości jego aktualizacji.

### Przed aktualizacją oprogramowania sprzętowego zestawu słuchawkowego

Przed dokonaniem aktualizacji oprogramowania sprzętowego zestawu słuchawkowego należy sprawdzić, czy zainstalowany jest sterownik USB urządzenia "GigaDevice GDDFU". Obecność zainstalowanego sterownika można sprawdzić na stronie ustawień "Apps & features" (Aplikacje i funkcje).





Jeśli sterownik nie jest zainstalowany, należy ponownie zainstalować oprogramowanie Orbit.

Jeśli podczas ponownej instalacji pojawi się pytanie, czy zainstalować sterownik "GigaDevice Universal Serial Bus controller", kliknij przycisk "Install" (Zainstaluj).





### Aktualizowanie oprogramowania sprzętowego zestawu słuchawkowego

- 1. Uruchom aplikację Orbit w trybie administratora.
- 2. Ustaw przełącznik wyciszenia mikrofonu w dolnym położeniu (wyciszenie włączone).
- 3. Połóż zestaw słuchawkowy na płaskiej powierzchni, nausznikami do dołu.
- 4. Kliknij przycisk "Update FW" (Aktualizuj oprogramowanie sprzętowe).
- Zostanie wyświetlony monit o sprawdzenie, czy trzy pierwsze czynności zostały wykonane. Kliknij przycisk "OK".

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Please make sure you are running in Admin mode and Mic is muted Make sure Cloud Orbit is laid flat with the earcups facing down. Do not move it till the update is complete.	
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- 6. Wybierz odpowiedni plik .mfw dla posiadanego modelu zestawu słuchawkowego (Orbit, Orbit S).
  - Aby pobrać najnowszą wersję oprogramowania sprzętowego, przejdź na stronę pomocy technicznej dla zestawów słuchawkowych Orbit/Orbit S: hyperxgaming.com/support/headsets.

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- 7. Zaczekaj, aż aktualizacja oprogramowania zestawu słuchawkowego zostanie ukończona.
- 8. Po zakończeniu aktualizacji oprogramowania zestawu słuchawkowego zostanie wyświetlony monit.



9. Odłącz przewód USB od zestawu słuchawkowego.



10. Zaczekaj trzy sekundy, a następnie włącz zestaw słuchawkowy.

Oprogramowanie sprzętowe zestawu słuchawkowego zostało zaktualizowane.



### Przywracanie po nieudanej aktualizacji

Jeśli aktualizacja oprogramowania sprzętowego nie powiedzie się lub jeśli komputer nie rozpoznaje zestawu słuchawkowego Orbit, kliknij przycisk **"Recover"** (Odzyskaj). Spowoduje to przywrócenie normalnego działania zestawu słuchawkowego.



### Pytania? Problemy z konfiguracją?

Skontaktuj się z działem pomocy technicznej HyperX na stronie: hyperxgaming.com/support/



# Встроенное ПО



На этой странице представлены версии встроенного ПО Orbit / Orbit S и описана возможность обновления встроенного ПО гарнитуры.

### Перед обновлением встроенного ПО гарнитуры

Перед обновлением встроенного ПО гарнитуры должен быть установлен драйвер «GigaDevice GDDFU USB driver». Его наличие можно проверить на странице настроек «Apps & features» (Приложения и функции).





Если драйвер не установлен, переустановите программное обеспечение Orbit.

Когда во время переустановки появится запрос на установку драйвера «GigaDevice Universal Serial Bus controller» (Контроллер GigaDevice Universal Serial Bus), нажмите кнопку «Install» (Установить).





### Обновление встроенного ПО гарнитуры

- 1. Запустите приложение Orbit в режиме администратора.
- 2. Переведите выключатель микрофона гарнитуры в нижнее положение (звук выключен).
- 3. Положите гарнитуру на ровную поверхность наушниками вниз.
- 4. Нажмите кнопку «Update FW» (Обновить встроенное ПО).
- 5. На экране отобразится запрос на подтверждение выполнения первых трех шагов. Нажмите «**OK**».





- 6. Выберите файл с расширением .mfw, соответствующий модели вашей гарнитуры (Orbit или Orbit S).
  - a. Чтобы загрузить последнюю версию встроенного ПО, перейдите на страницу поддержки Orbit / Orbit S по адресу hyperxgaming.com/support/headsets.

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- 7. Дождитесь завершения обновления встроенного ПО гарнитуры.
- По завершении обновления встроенного ПО гарнитуры на экране отобразится соответствующее сообщение.



9. Отсоедините USB-кабель от гарнитуры.



10. Подождите 3 с, а затем снова включите гарнитуру.

Обновление встроенного ПО гарнитуры завершено.



#### Восстановление после сбоя обновления

Если обновление завершилось неудачно или Orbit больше не распознается компьютером, нажмите кнопку «**Recover**» (Восстановить), чтобы восстановить работоспособность гарнитуры.



### Вопросы или проблемы с настройкой?

Свяжитесь с командой технической поддержки HyperX по адресу: hyperxgaming.com/support/.



### Aygıt yazılımı



Bu sayfada Orbit / Orbit S kulaklıkların aygıt yazılımı sürümleri ve bu yazılımları güncelleştirme olanağı sunulmuştur.

### Kulaklık Yazılımını Güncelleştirmeden Önce

Kulaklık yazılımını güncelleştirmeden önce "GigaDevice GDDFU USB driver" yüklenmelidir. Bu, "Apps & features" ayarları sayfasındaki sürücü kontrol edilerek doğrulanabilir.

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Find a setting	Choose where to get apps
Apps	Installing apps only from Microsoft Store helps protect your device
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S Default apps	Apps & features
12 Offline maps	
Apps for websites	
8 Video nlashark	Search, sort, and filter by drive. If you would like to uninstall or move an app, select it from the list.
<ul> <li>video piayuaok</li> </ul>	
<sup>3</sup> Startup	giga ,0
Startup	giga ,≏ Sort by: Name ∨ Filter by: All drives ∨
<sup>2</sup> Startup	giga ,≏ Sort by: Name ∨ Filter by: All drives ∨ 1 app found
<sup>3</sup> Startup	giga P Sort by: Name V Filter by: All drives V 1 app found Windows Driver Package - GigaDevice (GDDFUDriver) USB (09/03/2019 7.54.5.81) 8/14/2020
₽ Startup	giga       ,0         Sort by: Name        Filter by: All drives          1 app found       Image: Solution of the solution of t



Sürücü yüklenmemişse, lütfen Orbit yazılımını yeniden yükleyin.

Yeniden yükleme işlemi sırasında "GigaDevice Universal Serial Bus controller" sürücüsünün yüklenip yüklenemeyeceği sorulursa "Install" düğmesine tıklayın.



#### Kulaklık Yazılımını Güncelleştirme

- 1. Orbit uygulamasını Yönetici modunda başlatın.
- 2. Kulaklık mikrofonunu sessize alma düğmesini aşağı konuma (sessize alma açık) getirin.
- 3. Kulaklık kapaklarının yüzü alta gelecek şekilde kulaklığı düz biçimde yerleştirin.
- 4. "Update FW" düğmesine tıklayın.
- 5. İlk üç adımın gerçekleştirildiğini yeniden onaylamak için bir onay penceresi açılır. **"OK"** düğmesine tıklayın.

\Lambda Warning 🛛
Please make sure you are running in Admin mode and Mic is muted. Make sure Cloud Orbit is laid flat with the earcups facing down. Do not move it till the update is complete.
OK



- 6. Kulaklığınızın modeline (Orbit, Orbit S) uygun doğru .mfw dosyasını seçin.
  - a. En güncel aygıt yazılımını indirmek için hyperxgaming.com/support/headsets adresinden Orbit / Orbit S destek sayfasına gidin.

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Organize • New fold	ler				)III + 🔲	0
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1061						

- 7. Kulaklığın güncelleştirme işlemini bitirmesini bekleyin.
- 8. Kulaklık, güncelleştirme işlemini bitirdiğinde bir istem mesajı açılır.



- 9. USB kabloyu kulaklıktan çıkarın.
- 10. 3 saniye bekleyin, sonra kulaklığın gücünü yeniden açın.

Kulaklık güncelleştirme işlemi tamamlanmıştır.



### Başarısız bir güncelleştirme işleminden sonra kurtarma

Güncelleştirme işlemi başarısız olduysa veya Orbit, PC tarafından artık tanınmıyorsa kulaklığınızı eski normal hâline geri getirmek için "**Recover**" düğmesine tıklayın.

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Unable to connect, DFU driver may not have been installed:	OFF
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### Sorunuz mu var? Kurulum sorunları mı yaşıyorsunuz?

HyperX destek ekibi ile iletişime geçin: hyperxgaming.com/support/



### ファームウェア



#### このページではOrbit / Orbit

Sのファームウェアバージョンが表示され、ヘッドセットファームウェアをアップデートできます。

#### ヘッドセットファームウェアをアップデートする前に

ヘッドセットファームウェアをアップデートする前に、「GigaDevice GDDFU USB

driver」がインストールされている必要があります。このドライバーは、[アプリと機能]設定ページで確認できます。

Settings	
බ Home	Apps & features
Find a setting .P	Choose where to get apps
Apps	Installing apps only from Microsoft Store helps protect your device.
IΞ Apps & features	Anywhere
IS Default apps	Apps & features
印。Offline maps	Optional features
D Apps for websites	App execution aliases
I Video playback	Search, sort, and filter by drive. If you would like to uninstall or move an app, select it from the list.
무 Startup	giga ,P
	Sort by: Name V Filter by: All drives V
	Windows Driver Package - GigaDevice (GDDFUDriver) US8 (09/03/2019 7.54.5.81) 09/03/2019 7.54.5.81
	Modily Uninstall



このドライバーがインストールされていない場合は、Orbitソフトウェアを再インストールしてください。

インストール中に「GigaDevice Universal Serial Bus

controller」ドライバーをインストールできるかどうかを確認するメッセージが表示された場合は、[Install]ボタン をクリックしてください。

E Windows Security	×
Would you like to install this device software?	
Name: GigaDevice Universal Serial Bus controll 《 Publisher: 北京兆易创新科技股份有限公司	
✓ Always trust software from "北京兆易创新科技股 份有限公司".	Don't Install
You should only install driver software from publishers you trust. <u>How can I decide</u> software is safe to install?	<u>e which device</u>

ヘッドセットファームウェアのアップデート

- 1. 管理モードでOrbitアプリを開始します。
- 2. ヘッドセットのマイクミュートスイッチを[down]の位置に動かします(ミュートオン)
- 3. イヤーカップを下に向けて、ヘッドセットを平らに置きます。
- 4. [Update FW]ボタンをクリックします。
- 5. 最初の3ステップが実行されたかどうかを再確認するメッセージが表示されます。[OK]をクリックします

0	
A Warning	$\boxtimes$
Please make sure you are running in Admin mode and Mic is mute Make sure Cloud Orbit is laid flat with the earcups facing down. Do not move it till the update is complete.	d.
OK	



- 6. ご使用のヘッドセットモデル(Orbit、Orbit S)に応じた正しい.mfw ファイルを選択します。
  - a. hyperxgaming.com/support/headsets にあるOrbit/Orbit

Sのサポートページを参照し、最新のファームウェアをダウンロードします。

T   - 18	is PC > Desktop + HyperX Firmwares >	Orbit - Orbit 5		<ul> <li>⇒ ð Search Dr</li> </ul>	bit - Orbit S	,0
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Filen	ame HyperX_Orbit_S_xxxx_xx_xx.mfw			<ul> <li>Ctoud Or</li> </ul>	bit FW files (*.mfw)	

- 7. ヘッドセットのアップデートが終了するまでお待ちください。
- 8. ヘッドセットのアップデートが終了すると、確認メッセージが表示されます。



- 9. USBケーブルをヘッドセットから外します。
- 10.3秒待ってから、ヘッドセットの電源を再びオンにします。

これで、ヘッドセットのアップデートは完了しました。



### アップデートできなかった場合の回復

アップデートできなかった、あるいはOrbitがパソコンで認識されなくなった場合は、[Recover]ボタンをクリッ クして、ヘッドセットの機能を正常に復元します。

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DBP FW versioni 85		
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	Unable to connect, DFU driver may not have been installed.	OFF
	ак	98%
		MUTE
Fractivan		

ご質問、またはセットアップの問題がある場合

HyperXサポートチーム hyperxgaming.com/support/までお問い合わせください



# 펌웨어



이 페이지는 Orbit/Orbit S의 펌웨어 버전과 헤드셋 펌웨어 업데이트 기능에 대해 설명합니다.

### 헤드셋 펌웨어를 업데이트하기 전

"GigaDevice GDDFU USB 드라이버"는 헤드셋 펌웨어를 업데이트하기 전에 설치해야 합니다. 이를 확인하려면 "앱 & 기능" 설정 페이지에 나온 드라이버를 살펴 보십시오.

Settings	
ŵ Home	Apps & features
Find a setting	Choose where to get apps
Apps	Installing apps only from Microsoft Store helps protect your device.
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₽ Startup	giga ,o
	Sort by: Name V Filter by: All drives V
	1 app found
	Windows Driver Package - GigaDevice (GDDFUDriver) US8 (09/03/2019 7.54.5.81) 09/03/2019 7.54.5.81
	Modify Uninstall



드라이버가 설치되지 않은 경우 Orbit 소프트웨어를 다시 설치하십시오.

재설치 중 "GigaDevice Universal Serial Bus 컨트롤러" 드라이버의 설치 여부를 묻는 메시지가 뜰 경우, "설치" 버튼을 클릭하십시오.

E Windows Security	×
Would you like to install this device software?	
Name: GigaDevice Universal Serial Bus controll Publisher: 北京兆易创新科技股份有限公司	
✓ Always trust software from "北京兆易创新科技股 份有限公司".	Don't Install
You should only install driver software from publishers you trust. How can I decide software is safe to install?	e which device

### 헤드셋 펌웨어 업데이트하기

- 1. 관리자 모드에서 Orbit 앱을 시작하십시오.
- 2. 헤드셋 마이크 음소거 스위치를 아래 위치로 옮기십시오(음소거 켜짐)
- 3. 이어컵을 아래로 향하게 하여 헤드셋을 평평하게 놓으십시오.
- 4. "펌웨어 업데이트" 버튼을 클릭하십시오.
- 처음 세 단계를 수행하였는지의 여부를 재확인하는 메시지가 나타납니다. "확인"을 클릭하십시오.

🛆 Warning 🛛
Please make sure you are running in Admin mode and Mic is muted. Make sure Cloud Orbit is laid flat with the earcups facing down. Do not move it till the update is complete.
OK



- 6. 본인의 헤드셋 모델(Orbit 및 Orbit S)에 맞는 올바른 .mfw 파일을 선택하십시오.
  - a. 최신 펌웨어를 다운로드하려면 hyperxgaming.com/support/headsets 사이트에서 Orbit/Orbit S 지원 페이지를 참조하십시오.

← → + ↑ □ + □	This PC > Desktop + HyperX Firmwares +	Orbit - Orbit 5		v (b) Search (	Vibit - Crisit S	
Organize • New fo	lder				H • 🖬	0
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OneDrive	HyperX_Orbit_S_xxxx_xx_xx.mfw	6/19/2019 8:01 PM	MEW File	447 KB		
This PC	1					
File	ename HyperX_Orbit_5_xxxx_xx_xx.mfw			~ Cloud C	Dibit FW files (*.mfw)	-

- 7. 헤드셋 업데이트가 완료될 때까지 기다리십시오.
- 8. 헤드셋 업데이트가 완료되면 메시지가 나타납니다.



- 9. USB 케이블을 헤드셋에서 분리하십시오.
- 10. 3초간 기다렸다가 헤드셋의 전원을 다시 켜십시오.



이제 헤드셋 업데이트가 완료되었습니다.



### 업데이트 실패 시 복구하기

업데이트에 실패하거나 PC가 Orbit를 더 이상 인식하지 않는 경우, "복구" 버튼을 클릭하여 헤드셋을 원래의 정상 기능으로 복구하십시오.



# 질문 또는 설치 시 문제가 있으십니까?

다음 주소로 HyperX 지원 팀에 연락하십시오. hyperxgaming.com/support/



#### เฟิร์มแวร์



เนื้อหาในหน้านี้ระบุเวอร์ชั่นเฟิร์มแวร์สำหรับ Orbit / Orbit S และความสามารถในการอัพเดตเฟิร์มแวร์ชุดหูฟัง

#### ก่อนการอัพเดตเฟิร์มแวร์ชุดหูฟัง

จะต้องติดตั้ง "GigaDevice GDDFU USB driver" ก่อนอัพเดตเพิร์มแวร์ชุดหูฟัง สามารถตรวจสอบได้โดยการตรวจสอบไดร์เวอร์ในหน้า "Apps & features"

බ Home	Apps & features
Find a setting	Choose where to get apps
Apps	Installing apps only from Microsoft Store helps protect your device.
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口」 Offline maps	
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	Search, sort, and filter by drive. If you would like to uninstall or
C.m. Video playback	move an app, select it from the list.
₽ Startup	giga
	Sort by: Name 🗸 🛛 Filter by: All drives 🗸
	1 app found
	Windows Driver Package - GigaDevice (GDDFUDriver) US8 (09/03/2019 7.54.5.81) 09/03/2019 7.54.5.81

หากไม่ได้ติดตั้งไดร์เวอร์ไว้ ให้ทำการติดตั้งซอฟต์แวร์ Orbit ใหม่

ระหว่างการติดตั้งใหม่ ระบบจะถามว่าจะสามารถติดตั้งไดร์เวอร์ "GigaDevice Universal Serial Bus controller" ได้หรือไม่ ให้คลิกที่ปุ่ม "Install"



E Windows Security	×
Would you like to install this device software?	
Name: GigaDevice Universal Serial Bus controll Serial Bus controll Publisher: 北京兆易创新科技股份有限公司	
✓ Always trust software from "北京兆易创新科技股 份有限公司".	Don't Install
You should only install driver software from publishers you trust. How can I decide wh software is safe to install?	ich device

### การอัพเดตเฟิร์มแวร์ชุดหูฟัง

- 1. เริ่มแอพ Orbit ในโหมด Admin
- ปรับสวิตช์ปิดเสียงไมค์ของชุดหูฟังไปที่ตำแหน่งลง (ปิดเสียง)
- 3. วางชุดหูฟงัราบกับชิ้นส่วนครอบหูโดยคว่ำลง
- 4. คลิกที่ปุ่ม "Update FW"
- 5. ระบบแจ้งแจ้งให้ยืนยันซ้ำว่ามีการดำเนินการตามสามขั้นตอนแรกแล้วหรือไม่ คลิก "OK"

A Warning	$\boxtimes$
Please make sure you are running in Admin mode and Mic is muter Make sure Cloud Orbit is laid flat with the earcups facing down. Do not move it till the update is complete.	d.
OK	



- 6. เลือกไฟล์ .mfw ที่ถูกต้องสำหรับชุดหูฟังของคุณ (Orbit, Orbit S)
  - a. ดูรายละเอียดในหน้าบริการสำหรับ Orbit / Orbit S จาก hyperxgaming.com/support/headsets เพื่อดาวน์โหลดเฟิร์มแวร์ตัวล่าสุด

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Inganize • New fold	fer				100 <b>v</b>		C
	Name	Date modified	Type	Size			
R Quick access	HyperX_Orbit_S_xxxx_xx_xx.mfw	6/19/2019 8:01 PM	MEW File	447	KEB		
OneDrive							
This PC							
Network							
	and the second se						
File r	same HyperX_Orbit_5_xxxx_xx_xx_mfw			~	loud Orbit FW files (*	.mfw)	3

- 7. รอให้ชุดหูฟงัสิ้นสุดการอัพเดต
- 8. หลังจากชุดหูฟงัสิ้นสุดการอัพเดต ระบบจะแจ้งให้ทราบ



- 9. ถอดสาย USB จากชุดหูฟงั
- 10. รอ 3 วินาที จากนั้นเปิดใช้งานชุดหูฟง้อีกครั้ง

#### การอัพเดตชุดหูฟงัเสร็จสิ้นแล้วในตอนนี้



#### การกู้ระบบเมื่ออัพเดตล้มเหลว

หากการอัพเดตล้มเหลวหรือหาก Orbit ไม่พบ PC อีกต่อไป ให้คลิกที่ **"Recover"** เพื่อกู้คืนชุดหูฟงักลับเป็นสถานะปกติ

HATE PERSONALIZATION SOUND PROFILES DEVICE INFO	0 88
	((3D)) arr
LEB FW version: 115	
MCLI PW vameram 1.0	(CENTER)
DBP FW Version 20	
Update FW	(( MODE )) 7.1 DHANNEL
Updating MOU	
	٢
Unable to connect, DFU driver may not have been installed.	O++
	0
OK	98%
	0
	MUSE
	п
	T
	CONNECTED
Haddvar	

### มีข้อสงสัยหรือปัญหาในการติดตั้งหรือไม่

ติดต่อฝ่ายบริการของ HyperX ได้ที่: hyperxgaming.com/support/



### Firmware



Trang này cung cấp các phiên bản firmware cho Orbit / Orbit S và khả năng cập nhật firmware tai nghe.

### Trước khi cập nhật firmware tai nghe

Phải cài đặt "GigaDevice GDDFU USB driver" trước khi cập nhật firmware tai nghe. Có thể xác thực điều này bằng cách kiểm tra trình điều khiển trên trang cài đặt "Apps & features".

ය Home	Apps & features
Find a setting	P Choose where to get apps
Apps	Installing apps only from Microsoft Store helps protect your device.
I=	Anywhere 🗸
E Apps & reatures	
5 Default apps	Apps & features
다. Offline maps	
Apps for websites	
Video playback	Search, sort, and filter by drive. If you would like to uninstall or move an app, select it from the list.
₽ Startup	giga ,p
	Sort by: Name V Filter by: All drives V
	1 app found
	Windows Driver Package - GigaDevice (GDDFUDriver) USB (09/03/2019 7.54.5.81) 8/14/2020
	09/03/2019 7.54.5.81



Nếu trình điều khiển chưa được cài đặt, vui lòng cài đặt lại phần mềm Orbit.

Trong quá trình cài đặt lại, hãy nhấp vào nút "Install" khi được hỏi có thể cài đặt trình điều khiển "GigaDevice Universal Serial Bus controller" hay không.



### Cập nhật firmware tai nghe

- 1. Khởi động ứng dụng Orbit ở chế độ Admin.
- 2. Chuyển công tắc tắt tiếng mic của tai nghe đến vị trí xuống (bật tắt tiếng)
- 3. Đặt tai nghe nằm trên mặt phẳng với chụp tai quay mặt xuống.
- 4. Nhấp vào nút "Update FW".
- Một cửa sổ sẽ hiện ra để xác nhận lại xem ba bước đầu tiên đã được thực hiện chưa. Nhấp "OK".





- 6. Chọn đúng tệp .mfw cho mẫu tai nghe của bạn (Orbit, Orbit S).
  - a. Tham khảo trang hỗ trợ Orbit / Orbit S trên hyperxgaming.com/support/headsets để tải về firmware mới nhất.

	A REAL PROPERTY AND A REAL PROPERTY AND	202 Y # 202 # 1		all freedom and	and contractions	1.00
e	as PC > Desktop + HyperX Finmwares + D	rbit - Orbit S	~	O Starch Dr	DVE - CHEME SI	,p
Organize • New fold	er				III 🔹 🔟	0
Dist server	Name	Date modified	Туре	Size		
OneDrive	HyperX_Orbit_S_xxx_xx_xx.mfw	6/19/2019 8:01 PM	MEW File	447 KB		
This PC						
Network						
Filen	ame HyperX_Orbit_5_xxxx_xx_xx.mfw			~ Ctoud Or	bit FW files (*.mfw)	-

- 7. Chờ tai nghe hoàn thành cập nhật.
- 8. Sau khi tai nghe đã hoàn thành cập nhật, một cửa sổ sẽ hiện ra.



- 9. Tháo cáp USB khỏi tai nghe.
- 10. Chờ 3 giây, sau đó bật tai nghe lên lại.

Việc cập nhật tai nghe giờ đã hoàn tất.



### Khôi phục từ cập nhật không thành công

Nếu cập nhật không thành công hoặc Orbit không còn được PC nhận ra, nhấp vào nút "**Recover**" để khôi phục tai nghe của bạn về trạng thái hoạt động bình thường.

HATE PERSONALIZATION SOUND PROFILES DEVICE INFO	0 66
	(( 3D )) off
LEB PW vanisor: 115 MCLI PW vanisor: 1.0	(CENTER)
Lipdate FW	(LMODE I) 7.1 DHANNEL
	0
Unable to connect, DFU driver may not have been installed.	OFF
	90%
	MUTE
	Ţ
Reddvar	Сончество

# Có câu hỏi hay gặp vấn đề về cài đặt?

Liên hệ nhóm hỗ trợ HyperX tại: hyperxgaming.com/support/



固件



此页面提供 Orbit / Orbit S 的固件版本以及更新耳机固件的功能。

### 更新耳机固件之前

在更新耳机固件前,必须先安装"GigaDevice GDDFU USB

驱动程序"。在"应用和功能"设置页面查找此驱动程序,即可验证是否已安装。

Settings	
ŵ Home	Apps & features
Find a setting	Choose where to get apps
Apps	Installing apps only from Microsoft Store helps protect your device.
IE Apps & features	Anywhere
15 Default apps	Apps & features
때 Offline maps	
Apps for websites	
🖙 Video playback	Search, sort, and filter by drive. If you would like to uninstall or move an app, select it from the list.
무 Startup	giga 🖉
	Sort by: Name V Filter by: All drives V
	Windows Driver Package - GigaDevice (GDDFUDriver) USB (09/03/2019 7.54.5.81) 09/03/2019 7.54.5.81
	Modify Uninstall

如果未安装此驱动程序,请重新安装 Orbit 软件。



在重新安装过程中, 若系统询问是否安装"GigaDevice 通用串行总线控制器"驱动程序, 请单击"安装"按钮。



#### 更新耳机固件

- 1. 以管理员身份启动 Orbit 应用程序。
- 2. 将耳机麦克风静音开关移动至向下位置(静音打开)
- 3. 将耳机平放,耳罩正面朝下。
- 4. 单击"Update FW"(更新固件)按钮。
- 5. 此时会弹出一则消息,提示您重新确认是否已执行前三个步骤。单击"OK"(确定)。





- 6. 选择适配您耳机型号 (Orbit、Orbit S) 的正确 .mfw 文件。
  - a. 请访问 hyperxgaming.com/support/headsets,参阅 Orbit/Orbit S 支持页面,下载最新的固件。

	C > Desktop + HyperX Firmwares + D	rbit - Orbit S		0	Search Drbit	t - Orbit S		,o
Organize • New folder						10. *		6
-	Name	Date modified	Type	Size				
OneDrive	HyperX_Orbit_S_xxxx_xx_xx.mfw	6/19/2019 8:01 PM	MEW File		447 KB			
This PC								
Network								
File name	: HyperX_Orbit_S_coox_co_co.mfw			4	Ctoud Orbi	t FW files (*.	mfw)	

- 7. 等待耳机完成更新。
- 8. 耳机完成更新之后, 会弹出一则提示消息。

Updating Finished 🛛 🕅
Please unplug Cloud Orbit, wait 3 seconds and Power On again.
USB - up-to-date (ver. 115) MCU - update installed (ver. 1.20) DSP - up-to-date (ver. 25)
DК

- 9. 拔下耳机的 USB 线缆。
- 10. 等待3秒钟, 然后再次启动耳机。

耳机更新现已完成。



### 恢复失败的更新

如果更新失败,或者 PC 无法再识别 Orbit,请单击"Recover"(恢复)按钮,将您的耳机恢复至正常功能。



### 存有疑问或遇到设置问题?

请联系 HyperX 支持团队: hyperxgaming.com/support/



韌體



此頁面提供 Orbit / Orbit S 耳機的韌體版本,可在此更新耳機韌體。

### 更新耳機韌體之前

更新耳機韌體之前,您需要先安裝「GigaDevice GDDFU USB 驅動程式」。您可以在 "Apps & features" (應用程式與功能) 設定頁面下查看驅動程式資訊,確認是否已安裝。

Settings	
ŵ Home	Apps & features
Find a setting	Choose where to get apps
Apps	Installing apps only from Microsoft Store helps protect your device.
	Anywhere 🗸
IΞ Apps & features	
15 Default apps	Apps & features
口; Offline maps	
Apps for websites	
🖙 Video playback	Search, sort, and filter by drive. If you would like to uninstall or move an app, select it from the list.
₽ Startup	giga ,0
	Sort by: Name V Filter by: All drives V
	1 app found
	Windows Driver Package - GigaDevice (GDDFUDriver) US8 (09/03/2019 7.54.5.81) 09/03/2019 7.54.5.81
	Modify Uninstali

如果驅動程式尚未安裝,請重新安裝 Orbit 軟體。



在重新安裝過程中,如果系統提示詢問是否要安裝「GigaDevice Universal Serial Bus

controller」驅動程式,請按一下 [Install] (安裝) 按鍵。



### 更新耳機韌體步驟

- 1. 以管理員模式執行 Orbit 應用程式。
- 2. 將耳機的麥克風靜音開關向 下撥動 (啟用靜音模式)
- 3. 將耳機平放,耳罩朝下。
- 4. 按一下[**更新韌體]**按鍵。
- 5. 系統將會提示您再次確認是否已完成前三個步驟。按一下[確認]。

\Lambda Warning	$\leq$
Please make sure you are running in Admin mode and Mic is muter Make sure Cloud Orbit is laid flat with the earcups facing down. Do not move it till the update is complete.	d.
OK	



- 6. 選擇符合您耳機型號的正確 .mfw 檔案 (Orbit、Orbit S)。
  - a. 請參見 Orbit / Orbit S 技術支援頁面 (hyperxgaming.com/support/headsets) 以下載最新韌體。

2	tis PC > Desktop + HyperX Firmwares +	Orbit - Orbit 5		0	Search Drbit	- 0/6/2.5		je
Organize • New fold	ler.					10.4		(
	Name	Date modified	Туре	Size				
Quick Access  OneDrive	HyperX_Orbit_S_xxxx_xx_xx.mfw	6/19/2019 8:01 PM	MEW File		447 KE			
This PC								
Network								
Filer	name HyperX_Orbit_5_xxxx_xx_xx_mfw				Cloud Orbit	FW files (?	mfw)	

- 7. 等待耳機完成更新。
- 8. 耳機完成更新後,系統會跳出提示。



- 9. 拔除耳機的 USB 連接線。
- 10. 等候三秒鐘, 然後再次開啟耳機電源。

耳機現在已完成更新。



### 從更新失敗的狀況下復原

如果更新失敗或電腦無法辨識 Orbit, 請按一下 [復原]按鍵, 即可將耳機恢復至正常功能。



#### 有任何安裝或使用問題?

請聯絡 HyperX 技術支援團隊,網址為: hyperxgaming.com/support/



### البرنامج الثابت



توفر هذه الصفحة إصدارات البرامج الثابتة على Orbit / Orbit S والقدرة على تحديث البرامج الثابتة لسماعات الرأس.

### قبل تحديث البرنامج الثابت لسماعات الرأس

يجب تثبيت "برنامج تشغيل GigaDevice GDDFU USB" قبل تحديث البرنامج الثابت لسماعات الرأس. يمكن التحقُّق من ذلك من خلال التحقُّق من برنامج التشغيل ضمن صفحة إعدادات "التطبيقات والميزات".

Settir	ngs					
ŵ	Home	Apps & features				
Fi	nd a setting タ	Choose where to get apps				
Apps		Installing apps only from Microsoft Store helps protect your device.				
		Anywhere $\checkmark$				
E	Apps & features					
it	Default apps	Apps & features				
₫ <u>1</u>	Offline maps	Optional features				
(ft)	Apps for websites	App execution aliases				
₽	Video playback	Search, sort, and filter by drive. If you would like to uninstall or move an app, select it from the list.				
₽	Startup	giga $ ho$				
		Sort by: Name V Filter by: All drives V				
		1 app found				
		Windows Driver Package - GigaDevice (GDDFUDriver) USB (09/03/2019 7.54.5.81)				
		09/03/2019 7.54.5.81				
		Modify Uninstall				



في حال عدم تثبيت برنامج التشغيل، يُرجى إعادة تثبيت برنامج Orbit.

أثناء إعادة التثبيت، إذا سأل موجّه ما إذا كان يمكن تثبيت برنامج تشغيل "وحدة تحكَّم GigaDevice Universal Serial Bus"، فانقر فوق الزر "تثبيت".

E Windows Security	×
Would you like to install this device software?	
Name: GigaDevice Universal Serial Bus controll Publisher: 北京兆易创新科技股份有限公司	
✓ Always trust software from "北京兆易创新科技股 份有限公司".	Don't Install
You should only install driver software from publishers you trust. <u>How can I decid</u> <u>software is safe to install?</u>	e which device

تحديث البرنامج الثابت لسماعات الرأس

- ابدأ تشغيل تطبيق Orbit في وضع Admin (المسؤول).
- حرّك مفتاح كتم صوت سماعة الرأس إلى الوضع لأسفل (تشغيل الكتم)
- ضع سماعات الرأس بشكل مسطح بحيث تكون بطانات الأذن متجهة لأسفل.
  - انقر فوق زر "تحديث البرنامج الثابث".
- ستظهر رسالة مطالبة لإعادة التأكيد إذا تم تنفيذ الخطوات الثلاث الأولى. انقر فوق "موافق".

\Lambda Warning				
Please make sure you are running in Admin mode and Mic is muted. Make sure Cloud Orbit is laid flat with the earcups facing down. Do not move it till the update is complete.				
OK				



6. حدد ملف .mfw الصحيح لطراز سماعات الرأس (Orbit S).

a. راجع صفحة دعم Orbit / Orbit S في hyperxgaming.com/support/headsets لتنزيل أحدث البرامج الثابتة.

Please choose a file						×
🔶 -> -> 🕆 📙 -> T	This PC > Desktop > HyperX Firmwares > O	rbit - Orbit S		ע פֿ	rch Orbit - Orbit S	Q
Organize 👻 New fol	der					
- Ouick accord	Name	Date modified	Туре	Size		
	HyperX_Orbit_S_xxxx_xx_xx.mfw	6/19/2019 8:01 PM	MFW File	447	KB	
OneDrive						
This PC						
💣 Network						
File	namer Uhanay Oshit Suumu uu uu mfu				oud Orbit EW files (* mfu	
File	name. hypers_orbit_5_xxxx_xx_xx.mtw					
					Open Cano	:ei

- انتظر حتى تنتهى سماعة الرأس من التحديث.
- 8. بمجرد الانتهاء من تحديث سماعة الرأس، ستظهر رسالة مطالبة.



9. افصل كابل USB من سماعات الرأس.

10. انتظر 3 ثوانٍ، ثم شغّل سماعات الرأس مرة أخرى.

اكتمل تحديث سماعات الرأس الآن.

رقم المستند. 480HX-HSCOS.A02



الاستعادة من فشل التحديث

إذا فشل التحديث أو إذا لم يعد الكمبيوتر الشخصي يتعرف على Orbit، فانقر فوق زر "استعادة" لاستعادة السماعة مرة أخرى إلى وظائفها الطبيعية.



أي أسئلة أو مشكلات في الإعداد؟

اتصل بفريق دعم HyperXgaming.com/support على: hyperxgaming.com/support/