

## DataTraveler® 4000 G2 Updater

### System Requirements

- Login as Administrative User\*
- Windows 8/8.1 and Windows 10 (RT not supported).
- USB 2.0; USB 3.0 (Type A)

\*The updater process must be performed while logged in as an Administrative User. The updater will not work if you are logged in as a non-administrator or if you are using the 'Run as' command as a non-administrator.

**This updater is only for DT4000G2.**

### Updater Instructions

**ATTENTION: It is recommended to backup the data on the drive before using the updater!**

**Note: Backup all data stored on the DT4000G2 and close all applications and TSRs (Terminate-and-Stay-Resident) prior to running the updater.**

1. Remove all other flash devices (e.g., flash media cards, USB flash drives, etc.).
2. Insert the DT4000G2 and make sure it is recognized by your Operating System.

**Note: If an Auto-play dialog appears upon insertion of the drive. Do not run the DT4000G2 Launcher from this window.**

**Caution: Do not remove the drive or interact with any Windows applications during the updater process.**

3. Double-click DT4000G2\_Updater.exe to initiate the updater process.

**Note: Windows may display a Security Warning prior to running the software. Click Allow to proceed.**

4. Accept the License Agreement and click **Next** to continue.
5. The software will attempt to detect the DT4000G2 drive.

**Note: If a window is displayed notifying you that DT4000G2 is running, click Next to continue.**

6. An update warning message will be displayed to backup data before updating. When ready click-on **Update** to start the update.
7. A window should appear notifying you that your drive has been updated successfully. Check **Launch** if you want DT4000G2 to launch automatically and then click **Finish**.
8. Once the updater process is complete, you may begin using the DT4000G2 or disconnect the drive.

**If the updater process was unsuccessful, repeat steps 2-8.**

## FAQs

For a complete list of the latest FAQs, go to the DataTraveler website at [www.kingston.com/support/technical/category/usb](http://www.kingston.com/support/technical/category/usb)

**Q: Can I use the 'Run as' command in Windows to update the DT4000G2 when logged in as non-administrative user?**

**A:** No. The updater process must be performed while logged in as an administrative user. The updater will not work if you are logged in as non-administrator using the 'Run as' function.

**Q: The updater fails to recognize the DT4000G2 even though it is inserted into the USB port.**

**A:** You may be able to resolve by removing other flash devices such as flash cards and/ or flash drives. Once this is done, exit the updater and launch it again. \*

**\*If updater still fails to recognize DT4000G2 contact Kingston's Tech Support.**