DataTraveler® Vault Privacy 3.0 Updater

System Requirements

- Login as Administrative User*
- Microsoft Windows 8/8.1 and Windows 10 (RT not supported).
- USB 2.0; USB 3.0 (Type A)

*The updater process must be performed while logged in as an Administrative User. The updater will not work if you are logged in as a non-administrator or if you are using the 'Run as' command as a non-administrator.

This updater is only for DTVP30 (non-AV).

Updater Instructions

ATTENTION: It is recommended to backup the data on the drive before using the updater!

Note: Backup all data stored on the DTVP30 and close all applications and TSRs (Terminate-and-Stay-Resident) prior to running the updater.

1. Remove all other flash devices (e.g., flash media cards, USB flash drives, etc.).

2. Insert the DTVP30 and make sure it is recognized by your Operating System.

Note: If an Auto-play dialog appears upon insertion of the drive. Do not run the DTVP30 Launcher from this window.

Caution: Do not remove the drive or interact with any Windows applications during the updater process.

3. Double-click DTVP30_Updater.exe to initiate the updater process.

Note: Windows may display a Security Warning prior to running the software. Click Allow to proceed.

4. Accept the License Agreement and click **Next** to continue.

5. The software will attempt to detect the DTVP30 drive.

Note: If a window is displayed notifying you that DTVP30 is running, click Next to continue.

6. An update warning message will be displayed to backup data before updating. When ready click-on **Update** to start the update.
7. A window should appear notifying you that your drive has been updated successfully. Check **Launch** if you want DTVP30 to launch automatically and then click **Finish**.

8. Once the updater process is complete, you may begin using the DTVP30 or disconnect the drive.

If the updater process was unsuccessful, repeat steps 2-8.

FAQs

For a complete list of the latest FAQs, go to the DataTraveler website at
www.kingston.com/support/technical/category/usb

Q: Can I use the 'Run as' command in Windows to update the DTVP30 when logged in as non-administrative user?

A: No. The updater process must be performed while logged in as an administrative user. The updater will not work if you are logged in as non-administrator using the 'Run as' function.

Q: The updater fails to recognize the DTVP30 even though it is inserted into the USB port.

A: You may be able to resolve by removing other flash devices such as flash cards and/ or flash drives. Once this is done, exit the updater and launch it again. *****
***If updater still fails to recognize DTVP30, confirm that you do not have the DTVP30AV with ESET. If you do have a DTVP30 contact Kingston's Tech Support.**